



Canada Energy Regulator Régie de l'énergie du Canada

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Mr. Dean Liollo
President and Accountable Officer
Plains Midstream Canada (ULC)
Aurora Pipeline Company Limited
Suite 1400, 607 – 8th Avenue SW
Calgary, AB T2P 0A7
Email [REDACTED]

Dear Mr. Liollo:

**Canada Energy Regulator (CER) Audit Close-out Letter
Plains Midstream Canada ULC (Plains) – Control Room Management**

The CER conducted an operational audit of Plains as per section 103 of the *Canadian Energy Regulator Act* (S.C. 2019, c. 28, s. 10) (CER Act) to evaluate the company's control room management of liquid pipelines.

The objectives of the audit were to verify that Plains has developed and implemented a pipeline control system and leak detection system in accordance with the requirements of the *Canada Energy Regulator Onshore Pipeline Regulations* (SOR/99-294) (OPR) and *CSA Z662 – Oil and Gas Pipeline Systems* and verify that the control room operation and maintenance processes are effectively integrated within the company's management system.

The audit was conducted during the period from October 2019 to March 2020. A final audit report was issued on 28 May 2020 in which one Non-Compliant finding was identified. Plains provided a CAPA Plan to address the non-compliance on 17 June 2020, which was approved by the CER on 29 June 2020.

Following the approval of a CAPA Plan, the CER verifies that the corrective and preventive actions in the plan are implemented in accordance with the details committed to within the approved plan. Upon verification by the CER staff that CAPA Plans are implemented, the CER closes out the audit. Over the review period, Plains demonstrated that it had completed its corrective and preventive actions in accordance with the approved CAPA Plan.

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With the issuance of this letter, the CER considers the audit of Plains Control Room Management to be closed. The CER reminds Plains that once CAPA Plans are closed, they are considered to be implemented, and Plains is accountable to maintain compliance by continuing to implement and manage its activities and facilities in accordance with the OPR and it's committed to changes. The CER will verify ongoing compliance through future compliance verification activities.

Yours sincerely,

Original signed by

Mark Tinney
Lead Auditor

c.c. Ms. Olivera Blagojevic, Director Audit, Enforcement and Investigation,
Canada Energy Regulator, e-mail [REDACTED]
[REDACTED], Director, Environment and Regulatory Affairs,
Plains Midstream Canada (ULC), e-mail [REDACTED]