



File OF-Surv-OpAud-E101-2014-2015 02  
30 June 2016

Mr. Guy Jarvis  
President, Liquids Pipelines  
Accountable Officer under the *National Energy Board Act*<sup>1</sup>  
Enbridge Pipelines Inc.  
3000 Fifth Avenue Place  
425 -1st Street S.W.  
Calgary, AB T2P 3L8  
Facsimile [REDACTED]

Dear Mr. Jarvis:

**Approval of Revised Corrective Action Plan (CAP) for  
Enbridge Pipelines Inc. (Enbridge) and its Board-Regulated Subsidiaries'  
2015 National Energy Board Onshore Pipeline Regulations, (OPR) Audits**

The National Energy Board (NEB or Board) has examined Enbridge's revised CAP submitted by letter dated 26 May 2016 in response to the Board's final dated 28 April 2016. The Board approves the CAP subject to the following additional direction.

The Board notes that Enbridge's revised CAP for Internal and External Communication does include developing a management system process that aligns with revised internal and external communication processes. However, it is not clear in the CAP that this new process will comply with the requirements in the OPR. The Board will be verifying that Enbridge's management system process for internal and external communication complies with OPR, paragraph 6.5 (1)(m).

The Board's Final Audit Reports made Non-Compliant Findings against legal requirements described in the *National Energy Board Act* (NEB Act) and associated Regulations, Certificates and Orders and, where appropriate, the *Canada Labour Code*<sup>2</sup> (CLC) and referenced standards. Accordingly, CAP closure will be based on the Board's assessment of the outcomes of Enbridge's corrective actions as measured against the CAP, taking into consideration legal requirements, applicable CLC requirements and the audit report documentation.

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<sup>1</sup> R.S.C., 1985, c.N-7. Hereinafter, the NEB Act.

<sup>2</sup> R.S.C. 1985, c.L-2.

The Board also notes that, to be compliant with the OPR, companies must establish and implement the required management system practices and processes as part of their management system and each required program listed in section 55 of the OPR. Therefore, Enbridge must demonstrate the applicability and implementation of the required management system practices and processes included in its CAP in accordance with OPR section 6.5 to be evaluated as Compliant.

If you require any further information or clarification, please contact Tim Sullivan, Lead Auditor, at 403-801-1289 or toll-free at 1-800-899-1265.

Yours truly,

*Original signed by*

Sheri Young  
Secretary of the Board