



# Complaint Form

Please send completed form to the Canada Energy Regulator (CER) by mail or fax

**Complaint Resolution Team  
Canada Energy Regulator  
Suite 210, 517 Tenth Avenue SW  
Calgary, AB T2R 0A8**

**Fax: (403) 292-5503**

**Toll Free Fax: 1 (877) 288-8803**

This form and any further documents you submit, including any personal information, will be shared with the other party(ies), as part of the complaint resolution process. For more information on the CER's complaint resolution process, please see the CER's website. If you have any questions, contact one of the CER's complaint resolution specialists by phone at (403) 292-4800 or toll free at 1 (800) 899-1256.

## Part A - Your contact information

<b>Name:</b>	<b>Title:</b>
<b>Residential Address:</b>	
<b>City:</b>	<b>Province:</b>
<b>Postal Code:</b>	<b>Fax:</b>
<b>Telephone 1:</b>	<b>Telephone 2:</b>
<b>Email:</b>	
<b>Mailing or Personal/Courier Service Address (if different from above)</b>	
<b>Address:</b>	
<b>Telephone:</b>	
<b>Preferred Method of Contact:</b>	<b>Phone</b> <b>Email</b> <b>Mail</b>

The form continues on the next page



## Part B - Company information

Please fill in as much of the energy company's information that is known. If unknown, please leave it blank.

<b>Company Name:</b>	<b>Company Representative and Title (if known):</b>	
<b>Company Address:</b>		
<b>City:</b>	<b>Province:</b>	
<b>Telephone:</b>	<b>Postal Code:</b>	
<b>Fax:</b>	<b>Email:</b>	
<b>Name of Project/Facility (if known):</b>		
<b>Have you discussed your complaint with the company?</b>	<b>Yes</b>	<b>No</b>
<b>If yes, please let us know what response you received:</b>		

The form continues on the next page



## Part C - Details of your complaint

**Please provide the legal land description regarding your complaint (if known):**

**Please summarize the reason(s) for your complaint and any relevant information you may have available (e.g., photos, property sketch, maps). You can attach additional pages to this form.**